

QUESTIONNAIRE FOR MCRC TRAINED MEDIATORS

- 1. Name of Mediator
- 2. Age
- 3. Gender
- 4. Profession
- 5. Highest Education Degree
- 6. City of Residence
- 7. Contact number
- 8. E-Mail address.....

9. Which year(s) did you undergo the training programme with MCRC

- 2011
- 2012
- 2013

10. Have you practiced mediation/ADR after attending the training programme?

- Yes, on many occasions
- Yes, on few occasions
- No

11. In what capacity are you practicing mediation?

- In my profession
- In other fields (specify).....

12. What are your target group in Conflict Resolution?

- Court Connected
- Church
- Workplace
- Legal Aid
- Others (specify).....

13. What type of disputes did you help to resolve? (you can tick more than one response)

- Land disputes
- Commercial disputes
- Family disputes
- Others (specify).....

14. How many conflicts have you resolved so far?

- 1 – 10
- 11 –20
- 21– 30
- 31-- 40
- 41 –50
- More than 50

15. In what language do you usually conduct mediation?

- Twi
- English
- Others (specify).....

16. Are conflicting partners satisfied after their conflicts have been resolved?

- Yes always
- Yes in most cases
- Yes in some cases
- No

17. Have your service as a mediator been paid?

- Yes always
- Yes sometimes
- No

18. If you answered yes please indicate those responsible for your fees.....

19. How does it feel to be a mediator?.....

20. What are some of the difficulties you have been faced with as a mediator in resolving conflicts?

- Lack of legal knowledge
- Weak communication skills
- Lack of ADR techniques or materials
- Others (specify).....

21. When there are difficulties in resolving conflict what do you resort to?.....
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22. Are you interested in enhancing your mediation and ADR skills?

- Yes definitely
- It might be interesting
- No

23. What do you think would be more useful for enhancing your skills (can tick more than 1 response)?

- Having a stronger theory background
- Discussing case studies and examples
- Making simulations
- Sharing experience with other mediators
- Other (specify).....

24. State recommended materials for mediation training.....
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25. Please state any recommendation that will enhance training of mediators and the practice of mediation in Ghana.

A. TRAINING.....
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B. PRACTICE.....
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THANK YOU FOR YOUR TIME