**QUESTIONNAIRE FOR MCRC TRAINED MEDIATORS**

1. Name of Mediator …………………………………………………………………..
2. Age ……………………………………………….
3. Gender …………………………………………....
4. Profession ………………………….……………..
5. Highest Education Degree ……………….………
6. City of Residence ……………………...…………
7. Contact number …………………………………..
8. E-Mail address………………………………………………………….
9. Which year(s) did you undergo the training programme with MCRC

 2011

 2012

 2013

1. Have you practiced mediation/ADR after attending the training programme?

 Yes, on many occasions

 Yes, on few occasions

 No

1. In what capacity are you practicing mediation?

 In my profession

 In other fields (specify)…………………………………………………………..

1. What are your target group in Conflict Resolution?

 Court Connected

 Church

 Workplace

 Legal Aid

 Others (specify)……………………………………………………………………

1. What type of disputes did you help to resolve? (you can tick more than one response)

 Land disputes

 Commercial disputes

 Family disputes

 Others (specify)…………………………………………………………………..

1. How many conflicts have you resolved so far?

 1 – 10

 11 –20

 21– 30

 31-- 40

 41 –50

 More than 50

1. In what language do you usually conduct mediation?

 Twi

 English

 Others (specify)…………………………………………………………………

1. Are conflicting partners satisfied after their conflicts have been resolved?

 Yes always

 Yes in most cases

 Yes in some cases

 No

1. Have your service as a mediator been paid?

 Yes always

 Yes sometimes

 No

1. If you answered yes please indicate those responsible for your fees………………………………………………………………………………………………………………………………………………………………………………..
2. How does it feel to be a mediator?..................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................
3. What are some of the difficulties you have been faced with as a mediator in resolving conflicts?

 Lack of legal knowledge

 Weak communication skills

 Lack of ADR techniques or materials

 Others (specify)………………………………………………………………….

1. When there are difficulties in resolving conflict what do you resort to?.........................................................................................................................................................................................................................................................................................................................................................................................................................
2. Are you interested in enhancing your mediation and ADR skills?

 Yes definitely

 It might be interesting

 No

1. What do you think would be more useful for enhancing your skills (can tick more than 1 response)?

 Having a stronger theory background

 Discussing case studies and examples

 Making simulations

 Sharing experience with other mediators

 Other (specify)……………………………………………………………………

1. State recommended materials for mediation training………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………..
2. Please state any recommendation that will enhance training of mediators and the practice of mediation in Ghana.
3. TRAINING……………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………….
4. PRACTICE……………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………THANK YOU FOR YOUR TIME