**QUESTIONNAIRE FOR MCRC TRAINED MEDIATORS**

1. Name of Mediator …………………………………………………………………..
2. Age ……………………………………………….
3. Gender …………………………………………....
4. Profession ………………………….……………..
5. Highest Education Degree ……………….………
6. City of Residence ……………………...…………
7. Contact number …………………………………..
8. E-Mail address………………………………………………………….
9. Which year(s) did you undergo the training programme with MCRC

2011

2012

2013

1. Have you practiced mediation/ADR after attending the training programme?

Yes, on many occasions

Yes, on few occasions

No

1. In what capacity are you practicing mediation?

In my profession

In other fields (specify)…………………………………………………………..

1. What are your target group in Conflict Resolution?

Court Connected

Church

Workplace

Legal Aid

Others (specify)……………………………………………………………………

1. What type of disputes did you help to resolve? (you can tick more than one response)

Land disputes

Commercial disputes

Family disputes

Others (specify)…………………………………………………………………..

1. How many conflicts have you resolved so far?

1 – 10

11 –20

21– 30

31-- 40

41 –50

More than 50

1. In what language do you usually conduct mediation?

Twi

English

Others (specify)…………………………………………………………………

1. Are conflicting partners satisfied after their conflicts have been resolved?

Yes always

Yes in most cases

Yes in some cases

No

1. Have your service as a mediator been paid?

Yes always

Yes sometimes

No

1. If you answered yes please indicate those responsible for your fees………………………………………………………………………………………………………………………………………………………………………………..
2. How does it feel to be a mediator?..................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................
3. What are some of the difficulties you have been faced with as a mediator in resolving conflicts?

Lack of legal knowledge

Weak communication skills

Lack of ADR techniques or materials

Others (specify)………………………………………………………………….

1. When there are difficulties in resolving conflict what do you resort to?.........................................................................................................................................................................................................................................................................................................................................................................................................................
2. Are you interested in enhancing your mediation and ADR skills?

Yes definitely

It might be interesting

No

1. What do you think would be more useful for enhancing your skills (can tick more than 1 response)?

Having a stronger theory background

Discussing case studies and examples

Making simulations

Sharing experience with other mediators

Other (specify)……………………………………………………………………

1. State recommended materials for mediation training………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………..
2. Please state any recommendation that will enhance training of mediators and the practice of mediation in Ghana.
3. TRAINING……………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………….
4. PRACTICE……………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………THANK YOU FOR YOUR TIME